

# CARR'S HUMAN SERVICES SOLUTIONS, LLC

*Strategies for the success of your business, and your clients.*

CARR'S HUMAN SERVICES SOLUTIONS LLC  
7131 Smithfield Road  
Mobile, Alabama 36695



## Our Mission ...

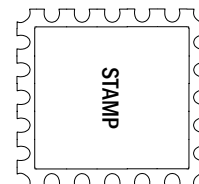
To provide expert consultation on a wide range of human service issues and to advance the art of building relationships.

We will help your organization develop strategies for the success of your business, *and* your clients.



CARR'S HUMAN SERVICES SOLUTIONS, LLC

**STEPHEN P. CARR, II, MA, MFT**  
DIRECTOR, PRINCIPAL CONSULTANT



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# About CHSS



Stephen P. Carr, II, MA, MFT

Stephen Carr is the founder, director, and principal consultant of Carr's Human Services Solutions. His background and experience includes work as a program director, project manager, therapist, case manager, and program evaluator. Mr. Carr is a proud veteran of the United States Army and has a particular passion for veteran's issues. He is committed to advancing the work of human services professionals within the disaster recovery community and values the opportunity serve individuals in need of assistance.

Founded in 2008, CHSS has become a recognized leader in the management of Human Service projects in the wake of a disaster. Our team of consultants has assisted state government, federal government, corporate and not for profit partners in their design and implementation of disaster case management programs aimed at assisting survivors of natural disasters. Our in-depth knowledge of the organizational cultures of both public and private sector entities has uniquely positioned CHSS to facilitate the complex relationships that are necessary to ensure a strategic recovery for individuals and communities.

## Our Services

Our services include disaster preparedness planning and readiness service, organizational assessment and development, as well as program design and project management.

### Disaster Preparedness Planning & Readiness Service

*Development of organizational Preparedness, Response and Recovery Plan(s)*

- Call Rosters
- Notification Procedures
- Database Development
- Continuity of Operations Planning

*Disaster Case Management Training*

- Intake, Assessment and Recovery Planning
  - \* Training on the "APALM" Process
- Triage Process
- Outreach Component Development
- Networking and Best Practices to Partnership Building

### Organizational Assessment & Development

- Monitoring & Evaluation
  - \* Survey Design and Reporting
- Employee Screening and Training
- Conflict Resolution
  - \* Mediation
- Team Building
  - \* Team Structure Consultation
  - \* Management Solutions based on personality assessment
- Effective Communications Process

## Program Design & Project Management

- Program Design Consultation
  - \* Proposal Writing
  - \* RFP Processing
  - \* Grant Writing
- Leadership Training
- Meeting Facilitation
- Administrative Consultation
  - \* Preparation of meeting minutes
  - \* Logistical Planning

## Our Consultants

Our consultants are experts in the fields of Disaster Case Management, Monitoring and Evaluation, Training, and Project Management. Our experiences and background are in government (federal, state and local), with focused solutions for the Department of Defense, Department of Health & Human Services, Department of Labor, Department of Justice, private, non-profit, and faith-based organizations. We understand the language of each of these cultures. Our services and products prepare your organization to work at all levels of government when disaster strikes.